



Cloud Brokerage & Architecture Firm

How it all began: I first became interested in the theory of cloud computing around the year 2000 while I was still with Microsoft. Seven years later, duncanllc, a certified Veteran Owned Small Business (VOSB), was established to compete in the future's utility-based cloud services market.

What we provide: In 2007 we began development on **Duncan's Cumulus™** our Flagship Cloud offering. In addition we launched two SaaS offerings **Simple Schedule®** and **Phil 360™**. These tools assist businesses and not-for-profit entities with resource administration. Capitalizing on these successes, in 2008, we released **Patient Cocoon®** our EHR solution. This year (2011) we are soaring even higher with the release of **NorthStar: navigation for life™** services. Our **NorthStar™** line considers your organization's unique culture and combines intuitive IT services for better command and control.

How we provide customer service: all duncanllc crewmembers operate from **Duncan's Cumulus™**. By operating on the same infrastructure as you, Duncan's Cloud Solution Architects (CSA) spend their time addressing your specific needs and culture.

The Flight Crew™: First launched in 2008. We offer a number of Cloud-based services supplemented by process, support, training and consulting. We call this team THE FLIGHT CREW.

The Ground Crew™: First launched in 2009. We work with a number of companies to provide IT services to supplement our cloud offerings, including support, training and consulting. We call this team THE GROUND CREW.

The Control Tower™: Now premiering. THE CONTROL TOWER is a dynamic web portal with wikis, blogs and articles on various business developments, IT and other issues.

duncanllc proudly supports our community; and, philanthropically provides IT infrastructure and cloud services to the Chagrin Valley Chamber of Commerce.

Check us out at www.duncanllc.com, search: duncanllc or call me (440) 785-6652.

A handwritten signature in black ink, appearing to read 'Todd D. Lyle', with a stylized flourish at the end.

Todd D. Lyle, MS
CEO
duncanllc